Campus wide IT Services
Campus wide IT Services

Provided by: intERLab

Contact point: Helpdesk
Helpdesk's contact:

EMAIL: helpdesk@ait.asia

Phone: 6082 (during office hours)

Visit: ITServ Building, Rm. 203 (during office hours)

http://itserv.ait.asia /helpdesk
<table>
<thead>
<tr>
<th>Campus wide IT Services</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>LOGIN ACCOUNT</strong></td>
</tr>
<tr>
<td><strong>INTERNET CONNECTION</strong></td>
</tr>
<tr>
<td><strong>GOOGLE APPS</strong></td>
</tr>
<tr>
<td><strong>SIS</strong></td>
</tr>
<tr>
<td><strong>LICENSED SOFTWARE</strong></td>
</tr>
<tr>
<td><strong>PLAGIARISM CHECKING</strong></td>
</tr>
</tbody>
</table>
Login (user) account

Format: ststudentID (and password)

Same Sign-on for all applications
(Internet/Wifi Access, AIT’s Google Apps, SIS, Protected AIT Web pages, VPN, Any other application)

Problem? Contact Helpdesk
How to change password?

Directly from https://g.ait.asia then click "Change Password"

From Google Apps (e.g. Gmail) which will redirect you to the same page as above
Internet Connections

ISP (True) -> INTERNET (Commercial) -> UNINET

700 Mbps

Internet Connections

INTERNET (Commercial) -> AIT

1Gbps

AIT -> R&D Networks
### Where to get Internet connection?

#### Academic buildings
- Schools and Field of Studies
- Library
- Cafeteria

#### Residential areas
- Dorms
- Student Villages
### How to connect?

<table>
<thead>
<tr>
<th>Academic buildings</th>
<th>Residential Area</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Wired</td>
<td>• Wired</td>
</tr>
<tr>
<td>• Wireless</td>
<td>• Wireless</td>
</tr>
<tr>
<td>• Wireless SSID: AIT, eduroam</td>
<td>• Wireless SSID: AIT_Resident</td>
</tr>
</tbody>
</table>
Network authentication

Wired:
When accessing Internet (don’t forget to logout when you finish)
Only one login/account at a time

Wireless:
When connecting to Wifi access point
Up to 2 logins/account at a time
Logout from AITNet

After you finish with your LAN connection (particularly from Labs), logout from the network by clicking logout from the logout popup or http://logout.ait.asia

Prevent other people from using your account
<table>
<thead>
<tr>
<th>Academic buildings</th>
<th>Residential areas</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact staff of the academic building concerned</td>
<td>Contact Helpdesk</td>
</tr>
</tbody>
</table>
Internet Usage Policies

Academic buildings

Acceptable Use Policy (AUP):
(http://www.ait.ac.th/it_committee/aup)

• Free
• Restricted use: For academic purposes only
  Usage abuse -> Penalty

Residential areas

UIA Policy:
(http://www.ait.ac.th/it_committee/uia)

• Mandatory paid service (flat rate: 400 Baht/month)
• Unrestricted use (UIA Unrestricted Internet Access)
### Rules applicable to both AUP and UIA

<table>
<thead>
<tr>
<th>Observe Thai laws</th>
<th>Do not cause disturbances to network</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Pirate copyrighted materials</td>
<td>• Do not install your own Wifi router</td>
</tr>
<tr>
<td>• Use of pirated software</td>
<td>• Installation of specific software that causes net disturbances</td>
</tr>
</tbody>
</table>

Violation of any rule -> Penalty
Notice of Copyright Infringement from Zenimax Media

Notice ID: 310-347201209
Notice Date: 29 Jun 2017 06:05:44 GMT
Asian Institute of Technology
Asset: Dishonored
Protocol: BitTorrent
IP Address: 203.159.43.3
File Name: Dishonored Game of The Year Edition MULTi5-PROPHET
File Size: 13162262528
Timestamp: 29 Jun 2017 05:56:05 GMT
Last Seen Date: 29 Jun 2017 05:56:05 GMT
Avoid using/installing peer to peer software, particularly Bittorrent

Before you unplug your LAN connection (particularly from Labs), logout from the network from the logout popup or http://logout.ait.asia
Common principles applicable to AUP & UIA

Do not let other people use your account:

- Weak password
- Victim of phishing attempt

Observe common ethics:

- Decent, polite, no harassment, no anonymous/faked name, upheld good name of the Institute, do not disclose AIT internal document without proper approval
Secure your computer:

<table>
<thead>
<tr>
<th>Use licensed and supported OS and software</th>
</tr>
</thead>
<tbody>
<tr>
<td>Activate licensed and supported antivirus software</td>
</tr>
<tr>
<td>Automatic/immediate update OS and other software</td>
</tr>
<tr>
<td>Uninstall highly vulnerable software (e.g. Adobe Flash)</td>
</tr>
</tbody>
</table>
Activate your AIT Google Apps account: Click “Webmail” from the right top of AIT Website or go directly to https://g.ait.asia and then either

- Login (just enter username without domain)
- OR
- Change your password
Click “Webmail” from AIT Homepage or directly from https://g.ait.asia (without domain)

After you activate your Google Apps account: Directly from any Google Apps (i.e. Gmail: https://gmail.com) by entering username@ait.asia
Email aliases

Your default email address:

username@ait.asia
(where the *username* is your login’s name)

An alias is another email address associated with the default email address and created by the system (you cannot modify it)

Email aliases:

username@ait.ac.th

**FirstName.LastName**@ait.asia

**FirstName.LastName**@ait.ac.th
Student Information System (SIS)

Keep all student records

https://sis.ait.asia

Click “SIS login” from AIT Homepage (Current Students)
SIS for SOM students

https://somsis.ait.asia

for following students:
- MBA
- EMBA
- DBA

https://sis.ait.asia

for following students:
- PhD
- Dual Degree
- Special
- PM
<table>
<thead>
<tr>
<th>SIS’ Functions</th>
<th>View course catalog and courses offered</th>
<th>Register/enroll courses</th>
<th>View grades and transcript</th>
</tr>
</thead>
<tbody>
<tr>
<td>Evaluate courses and research</td>
<td>Online clearance before graduation</td>
<td>View financial related information</td>
<td></td>
</tr>
</tbody>
</table>
Licensed Software for students

Microsoft Imagine

Microsoft Office 365
Accessible from Helpdesk site, click “Services”, then choose “Microsoft Image (Dreamspark)”. Login using AIT’s login account.

Many Microsoft licensed software available for download.
Register and login using AIT login username with @ait.ac.th domain but do NOT use email alias (it must be: ststudentID@ait.ac.th), the password is currently independent from AIT's password.

You can use the software for up to 5 devices, including PC, Mac, mobile devices.

To register and login, go to Helpdesk site, click “Services”, choose “Microsoft Office 365” and then choose “Students”. Follow the instructions.
Plagiarism checking

Submission:
Procedure: Self submission to:
  http://turnitin.com
  https://www.ait.asia/current-students/admissions/current-students/for-graduating-students

Obtaining result:
Send email to helpdesk@ait.asia using AIT’s email address and specify:
  • Submission ID
  • Class ID (or class name)
  • Email address of your advisor
  • Any other email addresses where the result has to be sent to (if any)