

# Campus wide IT Services



**AIT**



# Campus wide IT Services

**Provided by:**

**intERLab**

**Contact point:**

**Helpdesk**



# Helpdesk's contact:

**Email: [helpdesk@ait.ac.th](mailto:helpdesk@ait.ac.th)**

**Phone: 6082** (during office hours)

**Visit: ITServ Building, Rm. 203** (during office hours)

**Website: <http://itserv.ait.ac.th/helpdesk>**



# Campus wide IT Services

**INTERNET  
CONNECTION**

**USER  
ACCOUNT**

**GOOGLE  
APPS**

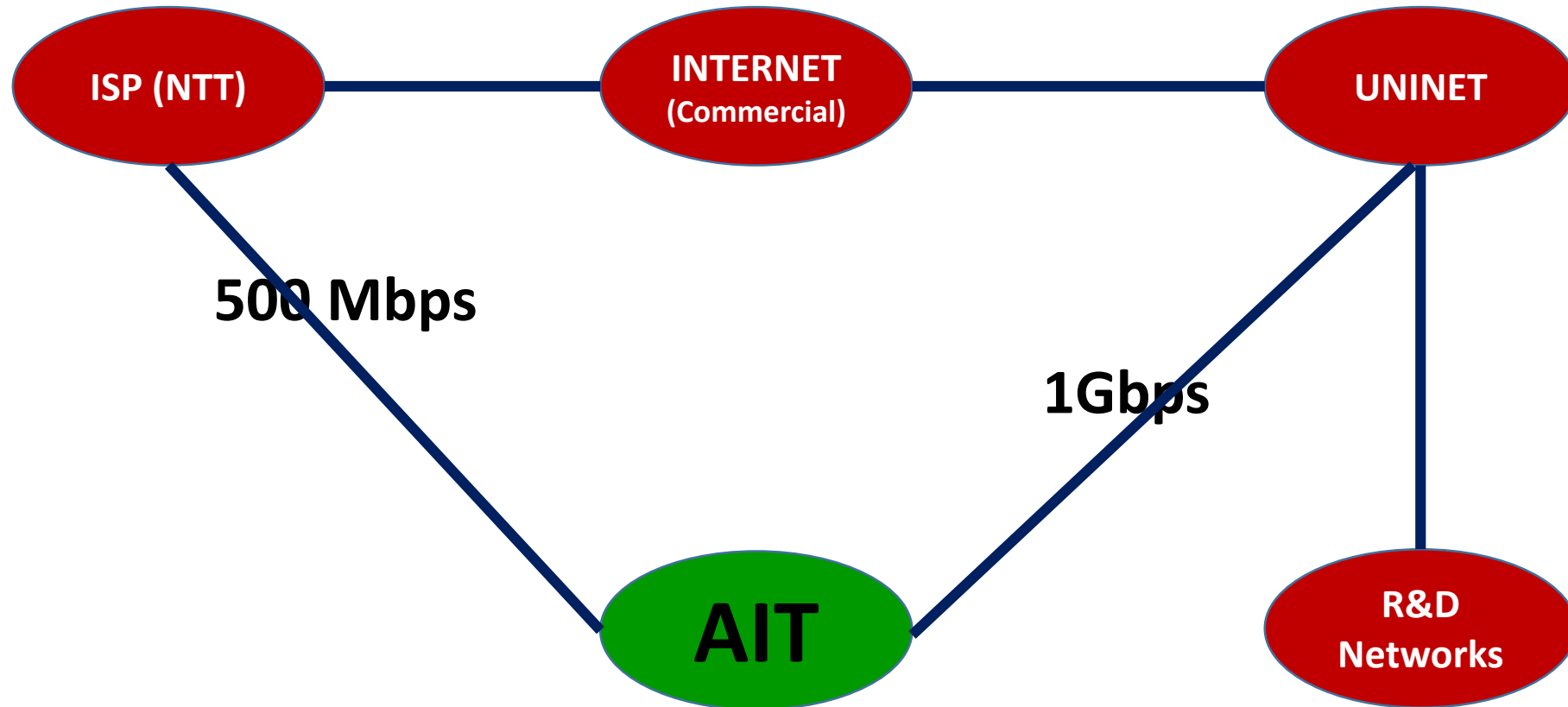
**SIS**

**LICENSED  
SOFTWARE**

**TECHNICAL  
ADVISE**



# Internet Connections





# Where to get Internet connection?

Almost everywhere on campus  
(Academic buildings, residential areas, library, cafeteria, etc.)

- Wired
- Wireless (WiFi) with following SSID:

Academic building:  
AIT, eduroam

Residential Areas:

AIT\_Resident, eduroam



# Network Authentication

## Wired

**Wired:**

**When accessing Internet (don't forget to logout when you finish)**

**Only one login/account at a time**

## Wireless

**When connecting to Wifi access point**

**Up to 2 logins/account at a time (guest account cannot be used for edurom)**



# User Account

**Format: *ststudentID* (and password)**

**Same Sign-on for all applications  
(Internet/Wifi Access, AIT's Google Apps, SIS, Protected AIT  
Web pages, VPN, Any other application)**

**Problem? Contact Helpdesk**





# The first things to do

- Connect your device to the network (wired or wireless)
- For wireless use SSID AIT or AIT\_Resident
- Enter username/password
- Go to <https://ait-gmail.ait.ac.th>, then login or change password

A screenshot of the AIT Mail Account login page. At the top left is the AIT logo and the text "Asian Institute of Technology". Below this is the heading "LOGIN TO AIT MAIL ACCOUNT". The form contains two input fields: "Username :" and "Password :". Below the password field is a checkbox labeled "Update my name detail.". At the bottom of the form is a "SUBMIT" button and a link labeled "Change Password".



# **Protect your account:**

**Do not let other people using your account**

**Strong password**

**Be aware of phishing email**

**Regularly change your password**



# **Logout from network (wired)**

**After you finish with your wired connection (particularly from Labs, Library), logout from the network by clicking logout from the logout popup or <http://logout.ait.ac.th>**

**It will prevent other people from using your account**



# Reporting connection issues?

## Academic buildings

Contact staff of the academic building concerned

## Residential areas

Contact Helpdesk



# Internet Usage Policies

## Academic buildings

- **Restricted use: For academic purposes only**
- **Free**

## Residential areas

- **Unrestricted use**
- **Mandatory paid service (flat rate: 400 Baht/month)**



# Policies and Abuses

General: Acceptable Use Policy or AUP:

[http://intranet.ait.ac.th/it\\_committee/aup](http://intranet.ait.ac.th/it_committee/aup)

Specifically for residential areas: Unrestricted Use of Internet Access or UIA:

[http://intranet.ait.ac.th/it\\_committee/uia](http://intranet.ait.ac.th/it_committee/uia)

**Abuse -> Penalty (Blocking of Internet access)**



# Frequent Abuses

## Violation of Thai laws

- Pirate copyrighted materials
- Use of pirated software
- Send, create, spread messages to other people containing nuisance (e.g. harassment, intimidation, defamation)

Use of Internet in academic buildings for non-academic activities

**Violation -> Penalty**



# **Attempt to pirate copyrighted materials**

## **Notice of Copyright Infringement from Zenimax Media**

Notice ID: 310-353604896

Notice Date: 25 Oct 2017 16:07:14 GMT

Asian Institute of Technology

Asset: The Elder Scrolls V: Skyrim

Protocol: BitTorrent

IP Address: 203.159.43.17

File Name: The Elder Scrolls V Skyrim-Razor1911

File Size: 5500668564

Timestamp: 25 Oct 2017 15:05:42 GMT

Last Seen Date: 25 Oct 2017 15:05:42 GMT





# **Pirating copyrighted materials: Cautions**

**Avoid using/installing peer to peer software,  
particularly Bittorent**

**Before you unplug your LAN connection (particularly  
from Labs), logout from the network from the logout  
popup or <http://logout.ait.ac.th>**



# **Maintain good ethics in using Internet communication:**

**Decent, polite**

**No faked name**

**Upheld good name of the Institute**

**Do not disclose AIT internal documents**



# Secure your computer:

Use licensed and supported OS and software

Activate licensed and supported antivirus software

Automatic/immediate update OS and other software

Uninstall highly vulnerable software (e.g. Adobe Flash)

# USING AIT Google APPS



<https://ait-gmail.ait.ac.th> (username without domain)

Directly from any Google Apps (i.e. Gmail:  
<https://gmail.com>) by entering *username@ait.asia*



# Email aliases

Your default email address:

*username@ait.asia*

(where the *username* is your login's name)

An alias is another email address associated with the default email address and created by the system (you cannot modify it)

Email aliases:

*username@ait.ac.th*

*FirstName.LastName@ait.asia*

*FirstName.LastName@ait.ac.th*



# Student Information System (SIS)

Keep all student records

<https://sis.ait.ac.th>

<https://somsis.ait.ac.th> (SOM  
except PhD)



# SIS' Functions

**View course catalog and courses offered**

**Register/enroll courses**

**View grades and transcript**

**Evaluate courses and research**

**Online clearance before graduation**

**View financial related information**



# Licensed Software for students

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Microsoft Imagine 

**ORACLE**  
**ACADEMY**